



**EXPLORA  
NORTE**  
TRAVEL DESIGNER

## BASQUE SAFE DESTINATION

Let's protect ourselves and those around us  
INFO@EXPLORA-NORTE.COM

### TO CONSIDER

## BEFORE THE EXPERIENCE

### APPROPRIATE MEASURES



Take specific measures to minimize the risk of Covid-19 infection.

### FEVER OR CONTACT WITH INFECTED PEOPLE



Do not experience with fever (> 37° C) or symptoms of covid-19 or if you have been in close contact with an infected person.

## SAFETY DISTANCE

### DURING THE EXPERIENCE



Avoid greeting with physical contact. A maximum of 6 people per group is established to offer the service safely. Staff and customers must wear a mask

## HYGIENE AND CLEANING

### HAND WASHING



Perform frequent hand washing or use of sanitizing solutions. Always wash them before putting on and after removing masks and gloves. The guide will have gel for use.

### EYES, NOSE AND MOUTH



Avoid touching your eyes, nose and mouth, as hands facilitate transmission, also with gloves and a mask.

### RESPIRATORY TRACT



Cover the airway with a disposable cloth or the forearm when coughing or sneezing and dispose of it in a container with a lid, pedal and disposable bag.

### DISINFECTANT PRODUCTS



The guide will have disinfectant solutions for use by clients.

### PROVISION OF SERVICES



We will avoid providing commonly used maps or brochures by opting for the use of technology or other systems. If you want a map, let us know in advance by WhatsApp or email so that the guide can provide you with one.

### MASKS



We will provide means of personal protection in case the client suffers damage or deterioration.

## ORGANIZATIONAL MEASURES

### SUSPECTED COVID-19



We have planned how to act in the case of a suspicious person or that after the experience we detect affected by Covid-19.